

Event Guide

TESTING, AGILE, DEVOPS & LOW CODE SHOWCASE: TOWARDS BETTER CUSTOMER EXPERIENCE

25 May 2023, London

Thistle Marble Arch
Bryanston St, London, W1H 7EH



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Programme

Conference Chair: **Keith Watson, Director of DevOps, ADP UK Limited**

08:30 - 08:45	Registration and Coffee
08:45 - 08:50	UNICOM's Welcome
08:50 - 09:00	Introduction to Sponsors and Supporting Bodies & Chairman's Introduction
09:02 - 09:32	Keynote: What 5 Cats Can Teach Us About an Enabling Environment <i>Victoria Morgan-Smith, Delivery Director, Engineering Enablement, Financial Times</i>
09:34 - 10:04	Convincing The Doubters: The Politics of DevOps <i>Keith Watson, Director of DevOps, ADP UK Limited</i>
10:05 - 10:35	Automation Testing for Agile Teams <i>Bayo Adewole, Lead Consultant - UK & Ireland (EQS), Infosys Limited</i>
10:37 - 11:07	AutomatePro: An End-to-End Solution for ServiceNow Agile Testing and Deployment <i>Andy Cooke, CTO, AutomatePro</i>
11:07 - 11:40	Tea / Coffee Break & Networking
11:40 - 12:10	Acceptance Testing: What Happens When Your Customer Runs Their Own Tests <i>Bill Watson, Test Manager, BBC</i>
12:12 - 13:00	Round Table Session
	<p>Table 1: On the theme of my talk: What are your experiences of using ML/AI in your job? What does the future hold? <i>Paul Gerrard, Principal, Gerrard Consulting</i></p> <p>Table 2: Professionalisation and Industrialisation of Software Testing <i>Geoff Thompson, Chair and Mike Smith, Vice Chair, UK & Ireland Testing Board</i></p> <p>Table 3: Developer Autonomy <i>Victoria Morgan-Smith, Delivery Director, Engineering Enablement, Financial Times</i></p> <p>Table 4: Don't Let Bad Test Data Ruin Your Investment in Test Automation <i>Enrique Almohalla, CEO, Icaria Technology</i></p> <p>Table 5: Automated Testing, Compliance and Documentation for ServiceNow <i>Seamus Scullion, Lead Solutions Consultant & Chris Bishop, Senior Sales & Account Executive, AutomatePro</i></p>
13:00 - 14:00	Lunch Break & Networking
14:05 - 14:35	DevOps: To Deliver Applications and Services at High Velocity <i>Aruna Potteti, Release, Test and Governance Lead, Deutsche Bank</i>
14:37 - 15:07	In The Context of Testing, DevOps, Agile, Low Code - Where Will Benefits of ML/AI Come from? <i>Paul Gerrard, Principal, Gerrard Consulting</i>
15:07 - 15:30	Tea / Coffee Break & Networking
15:30 - 16:00	The Trials and Tribulations of Building a Mobile Device Farm <i>Richard Bishop, Lead Quality Engineer, Quality Engineering Centre of Excellence Team, Lloyds Banking Group</i>
16:02 - 16:32	From Monolith to Microservices <i>Sohan Maheshwar, Senior Developer Advocate, Amazon Web Services, Amsterdam</i>
16:34 - 17:04	Sustainability - OPS <i>Narayanan Palani, Engineering Lead, Quality, Lloyds Banking Group</i> <i>Thenmozhi Paramasivam, Engineering Lead, Quality, Lloyds Banking Group</i> <i>Venu Kailash Sambasivam, QE Chapter Lead, Wipro, Lloyds Banking Group in Partnership with Wipro</i>
17:05 - 17:10	Conference Chair's Summing Up and End of Conference
17:10	Drinks Reception

#UNICOM

#Agile

#DevOps

#Testing

Sponsors' Profile

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"Icaria Technology was founded in 2001 and is a leading provider of innovative software solutions for software development and testing. Our products allow clients to focus on high-value activities while automating repetitive tasks. Our solutions are designed to understand the business data metamodel and data architecture, making them the ideal choice for complex software development projects. Our flagship product, icaria TDM (Test Data Management), provides the data that testers and automated tests need, when they need it, and as many times as necessary, while also protecting sensitive information. www.icariatechnology.com



Qualitest is the world's largest, independent managed services provider of AI-led quality engineering and testing solutions. They help brands make the transition through every stage of the digital assurance journey, from moving beyond functional testing to adopting new innovations such as automation, AI, and crowd-sourced UX testing. Qualitest offers a wide range of personalized quality engineering that both designs and delivers solutions that leverage deep, industry-specific understanding for a variety of sectors, including technology, telecommunications, healthcare, finance, defence, media, utilities, and retail. www.qualitestgroup.com

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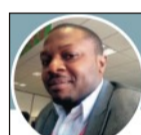
UK and Ireland Testing Board (UKITB) is a not-for-profit legal entity formed in 2007 whose roles include:
Support for ISTQB® certification schemes in the UK
Provision of accreditation for ISTQB® trainers and training materials in the UK via our exam partners (BCS and iSQI)
Working with testers, employers, education and other standard bodies to advance the professionalism of the software testing profession in the UK. The power behind UK language ISTQB® exams for BCS, iSQI and other international ISTQB® Exam Boards. Leading the industrialisation of Software Testing within the UK market through process consistency and standards adoption. www.ukitb.org



As both experienced and budding agile practitioners and as people responsible for agile change and transformation, we should recognise the importance of being agnostic with agility at any level. This means one size does not fit all, one framework is not the answer, and the 'what' and 'how' should be suited to customer context and to a wider strategic vision. We reflect this ethos in our lively meetups that aim to provide a holistic and well-rounded view of agile to create an informed community of budding and seasoned agilists alike. We often have major speakers take the stage, lively Q&As, games workshops for learning and other events all oriented around creating an active professional community where we can learn and share with each other. www.agnosticagile.org



Speakers' Profiles



BAYO ADEWOLE, Lead Consultant - UK & Ireland (EQS), Infosys Limited

I am an enthusiastic Agile evangelist with extensive Agile Consulting and Transformation experience. With my years of experience, I have been able to synthesise and deliver high quality complex systems using both Agile and Hybrid (Agile and Waterfall) development methodologies. I possess extensive industry knowledge and commercial experience in Energy and Utility, Retail, Construction, Telecoms, Managed Services, Central and Local Government services, Network, and ICT transformation programmes.



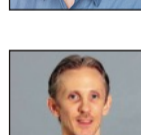
ENRIQUE ALMOHALLA, CEO, Icaria Technology

Industrial Engineering from Universidad Politécnica de Madrid (UPM), he holds an Executive MBA from Instituto de Empresa (IE). He is currently the CEO and Founding Partner of icaria technology, an innovative company specializing in the industrialization of software development and testing. Previously, he worked at Accenture as a CRM projects director in the Telecom sector, working with both national and international companies. Enrique is also an Associate Lecturer in Operations and Technology at IE BUSINESS SCHOOL and a frequent collaborator of the Processes and Information Systems Interest Group at IE and at UPM.



RICHARD BISHOP, Lead Quality Engineer in the "Quality Engineering Centre of Excellence" team, Lloyds Banking Group

Richard is an experienced software tester with over 20 years' experience in performance testing and test management. In his roles at Lloyds Banking Group, Richard advises and mentors quality engineers and developers and his goal is to help them to get the most from their bank's investments in software testing and test management tools.



ANDY COOKE, CTO, AutomatePro

Andy Cooke is a highly accomplished Chief Technology Officer, holding a degree from the prestigious Oxford University and possessing over 16 years of invaluable experience overseeing product-based technology companies. With his exceptional skills and expertise, he has consistently demonstrated an unwavering dedication to achieving success and driving growth, striving to innovate and implement new strategies that catalyze positive change. As the CTO of AutomatePro, he has continued to leverage his extensive knowledge in technology to transform the operations of the company, delivering cutting-edge solutions that enhance performance and scalability. His talent, persistence, and exceptional leadership qualities make him a true asset to AutomatePro and the wider tech community.



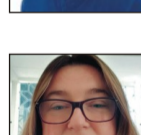
PAUL GERRARD, Principal, Gerrard Consulting

Paul is a well-known consultant and speaker in the UK. In 2010 he won the Euro STAR Testing Excellence Award and in 2013 he won the inaugural TESTA Lifetime Achievement Award. He won the ISTQB Testing Excellence Award in 2018. His interests include professionalism in testing, understanding how software professionals think and communicate, and the application of ML/AI in software development.



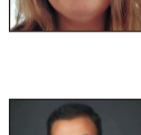
SOHAN MAHESHWAR, Senior Developer Advocate, Amazon Web Services, Amsterdam

Sohan is a Senior Developer Advocate based out of Amsterdam, Netherlands. He is truly passionate about emerging technologies and how it is shaping the world around us. He frequently works with developers in start-ups, ISVs, and enterprises on their cloud strategy. He previously worked as an Alexa Evangelist at Amazon, and has been in the developer relations space since 2013.



VICTORIA MORGAN-SMITH, Delivery Director, Engineering Enablement, Financial Times

Victoria Morgan-Smith is Director of Delivery for Engineering Enablement at the Financial Times, where she has been helping teams succeed since 2009. Before this she was a developer for 9 years, a background which fuels her interest in finding fun ways to coach, engage and motivate teams into self-organising units. After seeing the impact of internal tech conferences on the culture at the FT, she joined forces with Matthew Skelton to write a book about it. Currently, she is loving her work with Enablement teams – made up of people who are motivated by making the working lives of others easier.



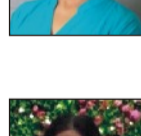
NARAYANAN PALANI, Engineering Lead (Quality), Lloyds Banking Group

Award winning engineering chapter lead with strong capabilities across automation, accessibility, performance and security testing and responsible for shaping Developers and Quality Engineers towards Shift Left DevSecOps Engineering. His recent books 'Web Accessibility Project' and 'Automated Software Testing with Cypress' has been published by Routledge CRC Press.



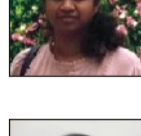
THENMOZHI PARAMASIVAM, Engineering Lead, Quality, Lloyds Banking Group

Thenmozhi Paramasivam working as Quality Engineering Chapter Lead. Cracked, and tracked 19 years of her life into Testing Competency with different domains such as Media, E-Commerce, now driving the ride in Banking and Financial domain by leading a Best Agile Delivery Team of the Prime Financial Company in the UK. Worked and Working across multiple countries, Where Thaan is accountable for UI Automation testing by developing and maintaining automated test scripts for various Web & Mobile Application, Sustainability practices for reducing the environmental impact of the application,



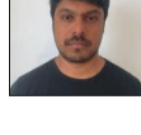
ARUNA POTTETI, Release, Test and Governance Lead, Deutsche Bank

Aruna Potteti, DevOps and SRE Lead at Deutsche Bank is the Organisational Agile Champion. She has 20 years extensive experience of leading/driving Shift Left Agile test practises, DevOps Transformation in Investment Banks, Air Cargo and FinTech services Industry.



VENU KAILASH SAMBASIVAM, QE Chapter Lead, Wipro, Lloyds Banking Group in Partnership with Wipro

Venu Kailash Sambasivam working as Principal consultant for Quality Engineering with over 11 years' experience in Banking and Financial domains providing test engineering solutions with ability to design detailed test strategy, test plan and test automation. Experience with agile methodologies, end to end testing lifecycles in multi-vendor – multi-geographic environments.



MIKE SMITH, Vice Chair, UK & Ireland Testing Board

Alongside his UK & Ireland Testing Board (UKITB) role, Mike Smith is a member of the Trailblazer Employer group that set the Software Tester Apprenticeship standard. Mike was also on the Government Advisory Panel responsible for developing the Digital Production Design and Development T Level.



GEOFF THOMPSON, Chair, UK & Ireland Testing Board

Geoff Thompson – Vice President at Qualitest, responsible for all Banking, Financial Services and Insurance accounts. He has significant experience working in QA for over 35 years. He is a founder member of the ISTQB and was its Vice President, the TMMi Foundation, and the UK and Ireland Testing Board, where he is current the Chair. Geoff received the EuroSTAR Testing Excellence Award in 2008, and the European Software Testing Awards Lifetime Achievement Award in 2015. He co-authored the Software Testing – An ISEB/ISTQB foundation and regularly speaks, keynoting in many conferences, and was the chair of EuroSTAR in 2011.



KEITH WATSON, Director of DevOps, ADP UK Limited

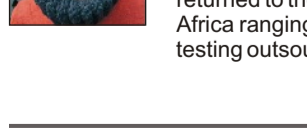
Keith has worked in IT for over 30 years leading various software development, DevOps and operations teams at IBM, ADP and Ordnance Survey. In his previous role, he led a project in Ordnance Survey which transformed the way environments were provisioned using a combination of culture change, DevOps, open source tools and changes to business processes. Keith is now Director of DevOps for ADP UK for the iHCM product and is responsible for promoting continuous delivery and DevOps principles as well as changing the patterns and tools used for build and deployment within development and operations teams. He has also spoken at and chaired various DevOps conferences and user groups.



BILL WATSON, Test Manager, BBC

My first foray into software came with a Dragon 32 computer in the early 1980s. Having a computer with a less than popular OS meant adapting programmes from a ZX Spectrum magazine and the lengthy debugging sessions! After conversions into a number of non-tech fields, I returned to the fold and now have two decades experience in the IT industry. I've worked in both contract and permanent roles in Europe and Africa ranging in scale from multinationals, to being the first tester in the door at small companies. I'm currently a Test Manager in the BBC, testing outsourced IT projects.

Organiser's Profile



Established in 1984, UNICOM is a global, independent provider of IT, Finance and Management related events and training. UNICOM organises events in which leading edge topics are presented in a format that allows maximum interaction between industry, research and academe. These events also bring together end-user organisations with vendors who provide solutions and services.

Among the topic areas covered are Cloud, Blockchain, DevOps, Digital Transformation, Data Analytics, Software Testing, Agile, Programme and Project Management, Sentiment Analysis, Financial Analytics, Artificial Intelligence & Machine Learning, Optimisation and Risk Management.

UNICOM's events provide a meeting place for IT industry professionals, management, techno-executives and subject experts focusing on business, management and technical issues.

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